JANET SHI

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WORK EXPERIENCE

• Software Engineer at Axon UK [July 2024 - Present]

- Designed and implemented a scalable, rule-based real-time platform broadcasting alerts to over **5k** agencies with **Azure Web PubSub**.
- Led cross-functional collaboration to embed secure identity resolution into core workflows.
- Built a resilient data enrichment pipeline integrating high-latency, low-throughput external APIs.

Backend Software Engineer at Deliveroo UK [July 2022 - June 2024]

- Developed a real-time order duration prediction service integrating machine learning models with **Golang**.
- Implemented real-time model update caching using **Redis** and centralized ML model parameters in **AWS S3**.
- Identified and optimized performance bottlenecks in critical services, reducing latency by 25%.
- Facilitated **A/B testing** for machine learning model experimentation by integrating feature randomization library.
- Replaced legacy workflows with **Kafka**-based **event-driven** architecture, eliminating data inconsistencies and improving system scalability.

Backend Software Engineer at Shopee Singapore [September 2019 - June 2022]

- Worked on micro-service architecture with hundreds of services that serve millions of users.
- Developed Backend for Frontend (BFF) patterns to enhance service performance and user experience.
- Developed promotion backend services in **Golang** on a highly caching system handling **50k** QPS.
- Captured real-time user data changes using Kafaka, enhancing data synchronization and system scalability in the micro-service architecture.
- Performed **zero-downtime** database migration of over **50 million** records through a combination of double-writing, double-reading, and data comparison strategies.
- Collaborated with the ML team to provide real-time, personalized recommendation on promoted items.

SKILLS

 Technologies: Golang, Python, Ruby, Terraform, Git, Linux, Redis, Grafana, Prometheus, Rest API, gRPC, Kafka, Thrift, Jenkins, Docker, Datadog, Azure, AWS, MySQL, PostgreSQL, NoSQL, Data pipelines

Research

 Botnet Detection with Deep Learning: Analyzed network packets and identified botnet traffic using Deep Learning Model, LSTM (Long Short-Term Memory)

Education

- Master of Science in Computer Science, National Tsing Hua University
- Bachelor of Science in Computer Science, National Tsing Hua University